



New Tee-Time Reservation System With Lottery System



What you need to know...

- There are no more reserved tee times blocked out for weekend clubs/leagues (outside of tournaments). This means more opportunities for ALL members to access weekend primetime tee times.
- There is now a lottery tee-time draw in front of the normal booking window for all days
- Lottery draws are for MEMBERS ONLY (members considered ID or season pass holders).

Making a REQUEST (Lottery) vs. Making a BOOKING (Reservation)

Requests (Lottery)

ALL tee time systems feature **booking periods** or a specific number of days in advance members can book tee times. What this new system does is add a **request period** (also known as a lottery period) in **front of the booking period**.

- You can make the requests as much as 30 days in advance and as little as the minute before the lottery draws for the requested day (Success in getting your desired tee time has nothing to do with how far in advance you put the request in).
- Your request will list the preferred time you want to play as well as a range of times you'd be willing to play (you set the parameters of earliest and latest time you'd be willing to accept).
- There is a daily lottery draw that takes place at 12:01am (7) days in advance of each requested day (ex. Lottery draw for Saturday July 13 tee times happens at 12:01am on Saturday July 6).
- Everyone who puts in a request to play on a certain day will be entered into the lottery and tee-times will be assigned based on a weighted draw, factoring in two criteria:
 - Makeup of your group (# of golfers, # of members)
 - Points assessed to your group (golfers are assessed points for securing tee-times during weekend primetime slots and for "no showing for scheduled tee times).
- Your request becomes an official booking after the lottery draw. You will receive a confirmation email as to the time of your booking. The system will NOT assign a tee time outside the time parameters you list. Based on your position in the lottery you will get the closest tee time available to your requested tee time.



Booking (Making a reservation)

- All tee times not filled by the lottery now become open for regular “real-time” booking at 10:00am (7) days in advance of the desired date. (ex. For a Saturday July 13 tee time, bookings can take place starting at 10am on Saturday July 6)
- General Public (non-members)) can make bookings at 6am (4) days in advance
- Regular bookings can be made up to the same day (no less than 90 minutes prior to the desired tee time).

WHY ARE WE ADDING THE LOTTERY SYSTEM?

- Provides fair opportunity for **ALL** members to get tee-times.
- Eliminates the need to set an alarm and battle to be the first person to log in at the opening of a “booking window” to get the best time.
- Points assessed for securing a primetime booking allows other members who didn’t get an available tee time through their lotter request, a better chance for a desired tee-time on their next lottery request (levels the playing field for members)
- Points on your account for no-showing holds golfers accountable for their tee-times and decreases the likelihood that a repeat offender gets a priority in making a tee time.

The new system has two separate log in options...

Active Members

- Golfers with an active member account (resident ID, resident season pass, non-resident season pass)
- Log in with your Member # located on your ID card received at time of membership purchase.
- Access to lottery system, discounted rates, and advanced booking 7 days in advance

General Public

- All non-members
- Must create a General Public account and log in with your email address. (includes past members whose memberships have expired).
- Access to booking 4 days in advance.



Note: Generic Password when a member account is set up is Golfer1 or Golf1234

For more details on the new system, including tutorials and FAQ's head to
www.deerwoodgc.com/tee-time

